

Health Home Plus Care Manager

Huther Doyle, a lead Health Home and Care Management agency in Rochester, NY, is seeking a full-time Health Home Plus Care Manager. In this role, you would provide direct care management services to Medicaid enrolled individuals with serious mental illness and significant other risk factors (e.g., homelessness, legal involvement, lack of connectivity to healthcare providers, and/or lack of social supports), coordinate all aspects of patient care with outside providers of primary care and community support services. Pay rate: \$24 - \$25.15 per hour. Monday – Friday day position.

- Conduct appropriate screening and either perform or arrange for more detailed assessments when needed (e.g., high-risk substance use or mental health related indicators, harm to self/others, abuse/neglect, and domestic violence).
- Provide four core services per month, two of which must be face-to-face to a caseload of up to twenty clients.
- Complete the New York State Eligibility Assessment for Health and Recovery Plan (HARP) for all enrolled members who are interested in Home and Community Based Services (HCBS).
- Plan and coordinate care management needs for high-need individuals with Serious Mental Illness (SMI) including:
 - Navigate the mental health service system in order to make appropriate referrals to mental health housing services, crisis intervention/ diversion, and/or peer support services.
 - Knowledge of the behavioral health managed care benefit package in order to identify available services and make appropriate referrals with clients.
 - Collaborate with inpatient staff and Managed Care Organizations (as applicable) to achieve successful transitions out of inpatient or institutional settings.
 - Address the quality, adequacy, and continuity of services to ensure appropriate support for each clients' mental health and psychosocial needs.
 - Complete plans of care and coordinate with Managed Care Organizations for HARP members utilizing the Home and Community Based Services (HCBS) benefit package.
- Maintain engagement with individuals who are often disengaged from care, have difficulty adhering to treatment recommendations, have a history of homelessness, criminal justice involvement, first-episode psychosis, and/or are transition age youth. This includes use of techniques such as motivational Interviewing, suicide prevention, risk screening, trauma informed care, person-centered care planning and interventions and recovery-oriented approaches (e.g., WRAP).
- Complete a comprehensive Care Management Assessment for each client at least once a year or as required by standards.
- Develop a patient-centered Care Plan in collaboration with the patient to be updated every six months or as needed.
- Maintain patient records in accordance with Health Home and Department of Health requirements and HIPAA regulations.

Please send resume to hr@hutherdoyle.com if interested.